

URJ Greene Family Camp Summer 2016

Online Photo Albums and Two-way Camper Email System

Services provided by CampMinder - CampInTouch

Your account with CampMinder/CampInTouch also provides you the opportunity to view photos from camp and email your camper while they are here. This service will provide you with a secure, easy to use, summer website to stay in touch with camp (and your camper) all summer.

Every parent will be able to email their child and see up to date photos from the summer through your CampInTouch account. Among many other things, you will now have the ability to email any photos to your friends and family, as well as buy photos and other photo gifts directly from the website.

Here is the important information you need to know:

Setting up your account – You already have one!

Your account was created when you registered your child for camp. Every parent can have their own CampInTouch account. The login email(s) for your account are based on the email information you gave us when you registered your child. If you prefer to use a different email address for your login email, you may update it through your CampInTouch account at any time. If you do not remember the password you created, you can click “Forgot your password?” and an email will be sent with further instructions.

Once I have an account, where do I go to login?

You can access the photos and email areas of CampInTouch from our website. On our homepage, www.greene.org, please click on “Log In” in the upper right corner.

What do I do if I lost my password?

You can get it online by clicking on the “Forgot your password?” link. You will receive an email with instructions for how to reset your password within a few minutes.

Can I add additional family members?

Yes, you are able to invite your own guests, so they too can have the ability to view photos and email your child. *Because privacy and security are important, please do not share your password with family members.*

Now that you are logged in to your account, you will have several menu options available to you. Please try to become familiar with what is available to you. Here are a few important things that you should know:

Photo Albums

In the photo section, please click on the “About Photos” section to find out more about all the options available to you. You are able to mark your favorite pictures, email any photo for free to your friends/family, purchase and download a hi-res copy, and purchase prints.

Please note that if you choose to buy a hi-res photo, it will download to whatever your download folder is on your computer.

New photo albums will be posted regularly throughout the summer. If you do not see your child in an album, do not be alarmed. We do our best to ensure every camper is in a photo on a regular basis, but some campers run toward the camera while others choose to not be in pictures.

One-Way Email

This service allows you to send an email to your child which is printed and distributed during mail call. To send emails you must have CampStamps, which are used specifically to send/receive emails (see Two Way Email below.) 1 CampStamp = 1 email. You can also use your CampStamps for stationary and word games, if you so choose.

- Each family begins the summer with 2 CampStamps per parent, per week provided at no cost.
- Different CampStamp packages are available for purchase with a credit card. The packages that are available are in USD. As well, you should know that stamps do rollover from year to year.
- Stationery and word games each cost one extra camp stamp. If you add a stationery and/or word game, they will not show up until you preview your email.
- All emails are limited to 50 lines. Stationery and word games further limit the amount of lines you can type as well. Please make sure to add any stationery or word games BEFORE you start writing your email as if you do so after, your email letter may be cut off.

Two Way Email

Not only will you be able to send your child emails, you can also request a hand written reply from them through the system. Each page of eLetter stationery has a unique, printed barcode. When a camper writes home on this stationery, the camp office will then scan the pages to a system that routes the handwritten letter directly to a parent's CampInTouch email inbox as a PDF file. Your eLetter inbox is located at the top of the page, you can also have any eLetter forwarded to another email provider (Gmail, Yahoo, etc.)

You can give your camper eLetter stationery in two ways:

1. Send an "eLetter stack" with their camper before he or she leaves home. -- You can print a stack of eLetter stationery (up to 20 individual pages at a time) within your CampInTouch account. If you navigate to the yellow Email icon there will be a blue icon at the top of the page to 'Print an eLetter Stack'. *There is no cost to print eLetter stationery, you will only be charged one camp stamp when the letter is successfully sent back to your inbox and opened.*
2. You may also attach eLetter stationery to emails sent to campers, a check box at the bottom of the page will state 'I would like a handwritten reply from my camper'. This way, when the camp prints off your email, another blank and barcoded page will follow your letter.

You will receive an email notification each time an eLetter is returned to you; the \$1 fee will not be charged until you open the letter. Once opened, an eLetter can be opened, saved or forwarded an unlimited number of times with no additional cost.

We are excited for you to get started with this system and have you feel more part of the camp community than ever before.

QUESTIONS OR PROBLEMS? Please call CampMinder at 303-444-2267, option 1